



 **Say hello** to a world of possibilities™

UNIVERSAL BANKER | Mackenzie, BC

Join Scotiabank and belong to a high-performing team with a passion for success.

Scotiabank is Canada's international bank and a leading financial services provider in North America, Latin America, the Caribbean and Central America, and Asia-Pacific. We are dedicated to helping our 24 million customers become better off through a broad range of advice, products and services, including personal and commercial banking, wealth management and private banking, corporate and investment banking, and capital markets.

Scotiabank is recognized as a Best Workplace® in Canada, Chile, Costa Rica, Dominican Republic, El Salvador, Mexico, Panama and Peru by the *Great Place to Work® Institute*.

Universal Banker What if you could connect people to their dreams and aspirations? Parents saving for their child's education; A couple planning their wedding; Seniors enjoying retirement; Young people with plans for the future. You can be part of the front line experience of Universal Bankers at Scotiabank, providing banking services that bring thousands of customers closer to their dreams.

Universal Bankers are entrusted with key front-line tasks of managing day-to-day transactions for our valued customers, solving problems presented by service inquiries, and directing customers to branch services team members who can provide next level customer service. In this role, you'll experience what it is to be central to exceptional customer service at Scotiabank.

Responsibilities

- Confidently and knowledgeably deliver a high-level of customer service and accurate and complete transactions
- Raising awareness of the Bank's products and services
- Meet service excellence goals related to Bank security, operational and compliance procedures and policies

Qualifications

- Courteous, empathetic and skillful at conveying information and ideas concisely, and correcting issues promptly and professionally
- Exceptional communication skills that include the ability to listen closely to others and adapting methods to suit your audience
- Strong PC skills

Preference will be given to applicants who self-identify as Aboriginal; First Nation (status or non-status), Metis or Inuit.

If you're ready for a Universal Banker experience at Scotiabank, get started by applying here:

www.scotiabank.com/aboriginaltalent

As Canada's International Bank, we are a leader when it comes to inclusion. We are a diverse and global team, speaking more than 100 languages with backgrounds from more than 120 countries. We value the unique skills and experiences each individual brings to the bank, and are committed to creating and maintaining an inclusive and accessible environment for everyone. Candidates selected for an interview will be contacted directly. If you require accommodation during the recruitment and selection process, please let us know. We will work with you to provide as seamless a recruitment experience as possible.

Scotiabank is an equal opportunity employer and welcomes applications from all interested parties. We thank you for your interest; however, only those candidates selected for an interview will be contacted. No agencies please.



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